



Choice Based Lettings Survey

The Choice Based Lettings Scheme

Q1 Where do you think our vacant properties should be advertised?

In free magazines91.4%
On the internet.....48.1%

Q2 If you wanted to express an interest in a property, how would you prefer to do this?

By telephone49.8%
By post20.6%
In person28.2%
By text message..... 4.1%
By email.....7.9%
Online on the internet.....19.6%

Q3 Do you agree with the following statement: "A Choice Based Lettings scheme will improve the way we let properties to people on our Housing Register"?

Agree strongly31.3%
Tend to agree.....37.1%
Neither agree nor disagree.....20.3%
Tend to disagree6.2%
Disagree strongly.....3.1%

Q4 What do you think of the current letting process?

Very satisfied.....13.1%
Fairly satisfied.....29.2%
Neither satisfied nor dissatisfied25.1%
Fairly dissatisfied13.4%
Very dissatisfied14.1%

Q5 Overall, are you in favour of a Choice Based Lettings scheme:

Yes78.7%
No.....13.4%

The Council's Allocations Scheme

Q6 Are you an applicant on the Housing Register?

Yes66.7%
No.....29.2%

Please answer the questions below if you said yes:

Q7 Did you find the application form easy to complete?

Yes78.9%
No.....9.8%
No opinion10.3%

Q8 Do you know what priority band you are in?

Yes55.7%
No.....41.8%

Q9 Did you understand the information we gave you when you applied?

Yes74.2%
No.....5.7%
Not all of it19.6%

Q10 Do you feel you have been kept informed since you applied?

Yes38.7%
No.....47.4%
No opinion13.4%

Q11 Comments

11.7%

Q12 Please tell us your ethnic origin

White British89.0%
White Irish 1.4%
White other 2.1%
Black African..... 1.4%
Black Caribbean 0.0%
Black other 0.0%
Indian..... 0.3%
Pakistani..... 0.0%
Bangladeshi..... 0.3%
Other Asian 0.0%
Mixed white/black African 0.0%
Mixed white /black other 0.3%
Mixed white/Asia..... 0.0%
Other mixed 0.0%
Chinese 0.3%
Other 0.3%
Question refused 0.0%

Q13 Do you have a disability?

Yes27.8%
No.....57.7%
Please specify
26.1%